



**Frances Bailey Front
Office Manager**

That smile that you see upon arrival at the St. Michael's Harbour Inn, Marina and Spa is the very thing that has brought countless guests back time and time again. That smile belongs to Frances Bailey.

A native of the Eastern Shore, Frances was raised in Easton and educated at the former Robert Russell High School. While attending school, Frances enjoyed her first taste of the hospitality business at the old Easton Manor Hotel. Mrs. Bailey picked up many of her skills of phone service while employed as an operator with a local phone company.

In 1989, Frances came to work at the St. Michaels Harbour Inn as a waitress in the old hotel restaurant. Over the years, she has worked her way through several positions, honing her knowledge of the property. 1997 was the year that Frances was promoted to her current position of Front Office Manager. Managing the Front Desk staff is the post that allows all of Frances's natural warmth and charm to be shared by all. Over her years at the St. Michaels Harbour Inn, Marina and Spa, Frances has welcomed over 100,000 guests, and she remembers all the faces.

Frances became Mrs. Bailey when she married Charles in 1999. She has two children and five grandchildren. When Frances takes some time away from the hotel, she enjoys reading, making hook and latch rugs and enjoying sports with her grandson Javaar.